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**GUEST REGISTRATION FORM**  
**GARHWAL MANDAL VIKAS NIGAM LTD.**  
*(A GOVT. of UTTARAKHAND UNDERTAKING)*  
**Head Office, 74/1, Rajpur Road, Dehradun**



**Uttarakhand**  
**Tourism**

Name & Address of the GMVN'S Booking Office /Camp: \_\_\_\_\_

(A)- Additional package tour No \_\_\_\_\_

(B)- Scheduled package tour No \_\_\_\_\_

Name & Full Address of Tourist/Group leader \_\_\_\_\_

Telephone/Mobile no \_\_\_\_\_

Email ID \_\_\_\_\_

Nationality \_\_\_\_\_

No of Persons \_\_\_\_\_

Date of departure/Arrival of the tour Date From \_\_\_\_\_ to \_\_\_\_\_

Duration of The Tour \_\_\_\_\_ days

Pickup Point \_\_\_\_\_ Dropping Point \_\_\_\_\_

I/we have read the rules and regulation of Garhwal Mandal Vikas Nigam Ltd., regarding additional package tour/customize package tour carefully mentioned overleaf. I/we have understood the meaning and significance of the same. I/we agree to strictly abide by the rules framed by GMVN Ltd., in favour of tourist/Guest.

Signature

GMVN Booking Camp

Signature  
Tourist/Group Leader

- (a)- Please see overleaf for terms & conditions
- (b)- For scheduled package tour booking please read our package tour folder with terms & conditions
- (c) – For accommodation booking please read room's Tariff Chart folder with terms & conditions

**A) Terms and Conditions for Additional Package / Chartered Tours**

1. The booking is accepted on full advance payment, covering the cost of tour through **Cash** or a **Bank Draft** drawn in favour of Garhwal Mandal Vikas Nigam Ltd, Payable at **Rishikesh / PRO Office** on first come first serve basis of accommodation availability.
2. Further in the event of the pilgrim/tourist leaving the tour midway due to personal reasons, no claim for refund of money either full or part will be entertained by the management
3. In Case of Nigam accommodation is fully booked, alternate accommodation in Private Lodges / Guest Houses / Dharmshalas at Kedarnath, Badrinath & other places will be provided.
4. In the event of break down of journey on account of natural calamities or any kind of unforeseen events enroute, alternate arrangement for pilgrims/tourists to the next destination as per tour programme will be made through locally available transport at that time.
5. **The above terms & conditions are subject to suitable revision, addition & alterations as per the decision of the management at any time without prior notification.**
6. In case of difference of opinion between parties and GMVN officials, the decision of Managing Director GMVN shall be final and binding to both the sides. Any disputes, claim or legal proceedings between the pilgrims/tourists & the Nigam shall be subject to the jurisdiction of the court of District Dehradun (Uttarakhand) only within 90 days.
7. **The cancellation/Refund rules are as per information received upto office hours 6.00 PM as follows: -**

**Refund Rules**

**(From the total Amount of tour)**

- |  |   |           |
|--|---|-----------|
| a) 15 or more days before starting date of tour  | - | 80%       |
| b) 9 or 14 days before the starting date of tour | - | 60%       |
| c) 6 to 8 days before the starting date of tour  | - | 40%       |
| d) 5 days before the starting date of tour       | - | No Refund |
8. Refund will be made after producing original cash receipt and cancellation charges will be applicable on the full amount of the tour. For example if tourist pays 50% advance and cancels his seats/tour, then advance cancellation charges would be calculated on full tour fare.
  9. No refund will be made in the eventuality of the tour being cancelled /scheduled due to natural calamities, beyond the control of management.
  11. Any amount either full or part duly sanctioned for refund to tourist/pilgrims shall be refunded to him/them by the office where deposits were made for the tour reservation.
  12. If a guest instead of checking in at the reserved destination place reaches elsewhere and request for adjustment of the amount, it shall not be entertained.
  13. Service charges & Service tax are not refundable.
  14. Pickup and dropping in Delhi will be at Railway station or Bus stand or PRO Office, incase pickup & dropping service is to be provided at other than above mentioned distant places, the charges will be extra as per norms.
  15. Pilgrims/Tourists availing L.T.C. facility ( Only in Transport Head) will be provided with due travel certificate against the amount of transportation charges after completion of the tour only
  16. Ponies, Porters and Dandies (local Palanquin) are available for further journey as follows: - ( On own payment basis)
    - a) Hanumanchatti - Yamunotri 14 km trek  
(from Hanumanchatti to Jankichatti 18 km by local jeep (to & fro) due to no claim road condition)
    - b) Gangotri - (Bhojwasa) Gaumukh 14 / 18 km trek
    - c) Gaurikund - Kedarnath 15 km trek
    - d) Govindghat - (Ghangria) Valley of Flowers / Hemkund 14 / 20 km trek.
  17. Cloak room facilities are available at Muni-ki-Reti, Gaurikund, Hanumanchatti, Rishikesh and Gangotri & other places before Kedarnath/ Bhojwasa & Yamunotri enroute journey on payment basis.
  18. For Gaumukh visit, Tourists are requested to take permit from Forest Department at Chief Wild Life Warden, 05 Chandrabani, Mohobbewala, Dehra Dun at their own level. Telefax of the concerning department are, 0135-2644691 (Dehradun) & 01374-222964 (Uttarkashi).
  19. Senior Citizens, male above 60 yrs and female above 55 yrs of age will be charged before the departure of the said tour only & no claim will be entertained after departure of the tour. Entitlement of above facilities should contain photo identification (Passport, Driving license, voting card and education certificate etc.) at the time of the booking at Yatra Office/PRO Offices and required to carry attested copy of age verification document during the journey. The facility is applicable only for package tours and other type of tours. 15 % off in transport head only.
  20. The tour operator & travel agents are entitled to 10 % incentive on their tour booking from 1 July to 15 th April

Note: - Customize/additional package/Conducted tour rates will not be applicable or comparable with Accommodation tariff plan.